

# Sign Us Up For Profitivity's GCA Customer Service Training Package – Videos, LIVE Teleseminars & Handouts !

Each starts at 8 a.m. ET/CT on Tuesdays mid-March to mid-April. Be sure to mark them on your calendar. *(We will send reminders, too!)*

- \$297 for videos!       \$297 for Teleseminars!  
 Yes, I want my team to participate in the entire series! \$497

March 23, 2010 – **Creating Loyal Customers**

March 30, 2010 – **Exceeding Customers' Expectations**

April 4, 2010 – **Product Knowledge & Presenting Packages**

April 14, 2010 – **Service Is A Culture; *Not* A Program!**

**Teleseminar & Video Series - \$497** for the entire training library!

- Email – [profitivity@earthlink.net](mailto:profitivity@earthlink.net),

- Fax (310) 478-7072 or call us to pay by check.

**Total Due** \_\_\_\_\_

**Name** \_\_\_\_\_ **Company** \_\_\_\_\_

**Street Address** \_\_\_\_\_

**City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip** \_\_\_\_\_

**Email** \_\_\_\_\_ **Phone** \_\_\_\_\_ **# of Employees** \_\_\_\_\_

**Credit Card** \_\_\_\_\_ **Account #** \_\_\_\_\_ **Exp. Date** \_\_\_\_\_

**Name on Card** \_\_\_\_\_ **3 (4) digit code** \_\_\_\_\_

**Signature (electronic approval)** \_\_\_\_\_

**Credit Card Billing Address (If different than above):**

**Street Address** \_\_\_\_\_

**City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip** \_\_\_\_\_

We'll hear you on the calls! We will send a video to upload, a handout to print out for each employee and a call-in number the day before each Profitivity Teleseminar.

**Complete the form, SIGN IT and fax to (310) 478-7072.**

Profitivity Inc. 2032 Barry Ave., Suite B, West LA, CA 90025 (888) 722-8333.