

Sign Us Up For Profitivity's GCA Customer Service Training Package – Videos, LIVE Teleseminars & Handouts !

Each starts at 8 a.m. ET/CT on Tuesdays mid-March to mid-April. Be sure to mark them on your calendar. *(We will send reminders, too!)*

- ⑨ **\$297 for videos!** ⑨ **\$297 for Teleseminars!**
- ⑨ **Yes, I want my team to participate in the entire series! \$497**
- March 23, 2010 – **Creating Loyal Customers**
- March 30, 2010 – **Exceeding Customers' Expectations**
- April 4, 2010 – **Product Knowledge & Presenting Packages**
- April 14, 2010 – **Service Is A Culture; *Not* A Program!**

Teleseminar & Video Series - \$497 for the entire training library!

- *Email – profitivity@earthlink.net,*
- *Fax (310) 478-7072 or call us to pay by check.*

Total Due _____

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We look forward to hearing you on the calls! We will send your video to upload, your handout to print out for each employee and a call-in number with a code on the day before each Profitivity Teleseminar.

Complete the form, SIGN IT and fax to (310) 478-7072.
Profitivity Inc. 2032 Barry Ave., Suite B, West LA, CA 90025 (888) 722-8333.